



Customer Spotlight Q&A:

Truckee Meadows Community College

Stephanie Mead, EMS Faculty CE Cdr

Can you tell us a bit about your organization and your role there?

Truckee Meadows Community College (TMCC) is a four-year college in Reno, Nevada that offers EMS education and Associates' degrees for EMTs, AEMTs, and Paramedics. Stephanie Mead is one of the main EMS faculty members at TMCC. While she mainly teaches in the paramedic program, she also helps deliver lessons as necessary to EMTs and AEMTs, as well as helping with coordinating courses, developing syllabi and learning outcomes, and more.

The Public Safety Group (PSG) team had the chance to speak with Stephanie regarding her organization's experience using the *Nancy Caroline Emergency Care in the Streets, Eighth Edition* book in their paramedic courses.

Key Benefits

- ✓ 100% pass rate achieved on the NREMT-P exam.
- ✓ Likes how the Nancy Caroline text is laid out and serves as a single comprehensive paramedic resource.
- ✓ Virtual Ride Alongs in Navigate help students learn what to expect on a ride along before starting their own.
- ✓ Students find that the TestPrep tool helps them prepare for both their final comprehensive exam and their certification exams.

What led you to considering using *Nancy Caroline Emergency Care in the Streets, Eighth Edition*? What puts this book over other comparable paramedic educational resources?

We used a lot of different books in the past, including when I went through the TMCC program many years ago. While the previous books were not bad, they didn't offer as much as we wanted in terms of robust interaction with the book and the ability to provide online lectures. We wanted to ensure students have the book along with multiple options of how to utilize it. By contrast, when we reviewed the *Nancy Caroline* text, we liked how it's laid out with the case studies and how it follows a similar format to other AAOS books we use in our programs. Additionally, some other paramedic books have different volumes, which can be a bit much; meanwhile, the *Nancy Caroline* text is a single comprehensive resource.

What do you like the most about Navigate [Learning Management System] as an instructor? What do your students like about Navigate?

I like the Virtual Ride Along (VRA) videos. I have a lot of students who come into the program with no EMS experience. The VRAs give my students the opportunity to see what Ride Alongs look like before they experience them themselves. Also, the VRAs help students develop documentation skills.

In terms of what my students like, they're big fans of the TestPrep tool within Navigate. Our school uses Fisdap for the final comprehensive exam, and students say that the TestPrep tool has helped them greatly in preparing for not only the comprehensive exam, but also their certification exams. It helps them get familiar with the type of questions they'll see on both exams. As an instructor, it's also nice how Fisdap integrates with Navigate, which makes using it easier.

Lastly, my students also like the eBook and audiobook. Some students drive long distances to come to class, so they say the audiobook is very useful to listen to on their drive in and out of class for learning "on the go."



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What kind of success in certification and other areas have you seen utilizing the Nancy Caroline book?

We have a 100% pass rate for the NREMT-P exam. Utilizing the *Nancy Caroline* book and all the tools within Navigate has played a role in that success. As I mentioned before, students say that TestPrep helped them get more comfortable with testing since it has questions similar to what's on the real certification exam.

Are there any closing comments you'd like to share with the Public Safety Group team or anyone considering adopting our products?

I feel the *Nancy Caroline Emergency Care in the Streets* text is a great resource to have as an adjunct to an EMS program's curriculum. Next semester, we are planning to start utilizing the Paramedic Flipped Classroom system for the *Nancy Caroline* text, which will hopefully allow our students to build their practical, hands-on skills even more!